

I Do FLOWERS

The Full Floral Service at I Do Flowers, is created for those who have a vision and are not afraid to invest in it.

Those who want to be specific about stems, colours or styling.

Those who understand the benefit, beauty and what impact flowers can bring to your big day.

However if you just want pretty flowers, with less of the drama, then check out The Curated Collection for exclusive set offerings

TERMS & CONDITIONS

Please ensure you fully read the T&C's.

If you have any questions please contact I Do Flowers

The Full Floral Service is a bespoke service, with a minimum spend requirement. of £3000.

You must spend the minimum or more for this specific service.

The Price list as above states the starting from price of individual components and is **correct as of 2025**.

Exact pricing varies upon the clients specific requests which will be determined and agreed via consultations, site visits (where required) and mood boards

The client will be expected to pay a non refundable deposit at the time of booking to secure the wedding date of £300.00

(The remaining balance due will acknowledge this payment)

This payment will be due prior to any consultation and means no other full service wedding is booked on the same day as yours- giving you complete exclusivity of my bespoke service.

Only once payment of this deposit is made, will consultations will be arranged.

You can make this payment directly until it becomes available as a product on the web-shop.

TERMS & CONDITIONS

MEETINGS EXPLAINED

The Full Floral Service is all about communication as well as stunning flowers.

A 1 hour consultation will require to be scheduled, upon receipt of a deposit of £300.

Site Visits are also possible to be arranged if required.

At this meeting (in person or online) we will discuss all things colour, flower type, requirements & inspiration.

It is an opportunity to be quoted for everything you truly need, and everything you think you need, alongside your would love to have.

After this meeting you will be provided with a copy of your complete quote, personal price list, mood board, inspirations and T&Cs to sign.

There will not be any mock ups or fresh flowers presented to you at this meeting or at any other stage unless they are paid for at the full itemised quote price and exceed £150.00 in value.

You may take photos of a mock design, but will not be allowed to remove a completed mock design from our workspace.

Any mock design will be deconstructed prior to you taking the flowers away.

It is important to know that there may still be subtle differences between a mock design and the design you receive on the day of the event.

TERMS & CONDITIONS

THE QUOTE

The quote will contain a clear and detailed description of what we have talked about during the meeting, and where necessary, options of suitable designs for you to pick and chose from.

Once you decide the exact items you require (providing they meet or exceed the £3000 minimum) then the remaining items will become a part of a personal price list- bespoke to you- for your reference or to add onto your full quote at any time.

I Do Flowers are to be the only florist contracted for the event. Under no circumstances may a booking be made if another professional, amateur, venue stylist, friends, family or acquaintances are to be involved with creating florals .

Unless this is agreed under special circumstances and in writing.

Should the details of the quote/ specifications need colour changes, content changes or there is to be a change of venue - then the quote will need a full revisit and requote.

This will come with a further administrative fee of £100 and will be added to the overall quote total.

There can be no detractions to the overall value of the quote, once a total price has been agreed.

Additions can be made at any stage, and you will have your personal price list for reference.

Should numbers of tables, bridesmaids, buttonholes etc drop, then I Do Flowers will be as flexible as possible without detracting from the overall total, the flowers originally intended for these designs will be spread throughout other areas- or turned into “extra” items where applicable.

TERMS & CONDITIONS CONTINUED...

Delivery, & Set-Up

The Full Floral Service requires delivery.

This is priced in accordance to the addresses required.

Usually a Bridal Delivery - Ceremony Delivery - Venue Delivery.

Delivery logistics and timings will be fully discussed and agreed with the client. You must provide a contact telephone number for delivery purposes.

Setting up/Placing out at venues will be fully carried out or assisted by I Do Flowers.

Changeover may be required where items need moving from a ceremony location to a reception location and will be carried out or assisted by I Do Flowers.

Collection of items (vases/floral props will be carried out or assisted by I Do Flowers- in accordance to each venues requirements.

I Do Flowers takes no responsibility for the flowers once delivered and set in place

If Upon delivery, and not enough designs have been ordered, I Do Flowers, WILL NOT be able to provide flowers or rectify miscounts on your behalf at such short notice.

If Breakages or damages happen to any items which are on loan from I Do Flowers during the time of your event, then they will be documented and charged at a full price to replace.

TERMS & CONDITIONS CANCELLATIONS, POSTPONEMENTS & COMPLAINTS

Cancellations;

You can cancel up to one month prior to your wedding date

(This is when your final balance is due to be paid in full)

Any balances paid up until that point (EG: Non-Returnable Deposits) will be retained.

Anything paid past this will also be charged in full with no refund.

Postponements;

You can postpone up to one month prior to your wedding date.

(This is when your final balance is due to be paid in full)

Any balances paid up until that point, (EG: Non- Returnable Deposits) will be retained,

Your quote **will be** subjected to price increases- especially if new dates land at peak seasons, or more than 6 months after the original date.

Complaints;

Must be logged in writing within 24 hours of delivery the event.

Any complaint will be dealt with in a unique manner.

Refunds will not- in any circumstances- be given.

Issues such as not liking the bouquet are not grounds for refund- This is a service where there is plenty of opportunity to express preferences and details.

Payments:

Full balances can be paid via transfer only- until such a time they are made available for purchase via web-shop.

There are no discounts for cash payments

Cheques may be accepted- but will be required to pay 2 months prior to the wedding date to allow time for clearance/any issues

TERMS & CONDITIONS CONTINUED...

Flowers & Their Nature

Flowers are a natural product, although the very best is done through knowledge and expertise to ensure florals sourced are to your request, please do understand every petal has many variances, and will never be a true colour match to any colours discussed and shown upon your floral mood board (which comes with your quote)

I Do Flowers has the right to implement last minute exchanges of florals that are not suitable or of poor quality.

You will be informed of any such issues and what is being done to resolve and compromise where necessary.

I Do flowers accept no responsibility for the natural senescence of flowers or any damage to florals once the set up and deliveries have been made.

If any requested floral materials have been dyed, sprayed or painted- I Do Flowers accept no responsibility for any damage or staining to clothing of any kind, venues or other suppliers linens , floors, soft furnishings or any other surface/seating.

Just like the weather can't be controlled, neither can the effect it can have on flowers for the duration of your event.

There is no guarantee for your flowers to last beyond your event.

TERMS & CONDITIONS HIRE ITEMS

Vases, Props & Decorative Items

All vases, props and accessories required are on loan to you- unless owned and provided by you.

You understand that some items may be loaned via third parties in order to achieve the look required for your event.

All vases/props come with a hire fee. white will be clearly stated and as transparent as possible- as a part of your bespoke quote.

If special or specific items are required to be purchased to achieve your event vision- you will be charged for the purchase of them at 50% of the purchase value (which will be termed as the hire fee)

The specific items needed to be purchased will remain as I Do Flowers stock.

I Do Flowers will provide a full item hire list for your event- which will be accounted for on collection of items the next day.

Should any items be missing or damaged or broken then you will be held responsible and invoiced at a full rate price to replace them.

If owned and provided by you I Do Flowers require any items 1 month prior to the wedding date. with clear labels and packaging.